

OUR AWARDS

WHY TRUST US?

Being recognised for what we do is an endorsement of our ongoing commitment to investing in our business for the benefit of our customers, partners and people. We've been widely recognised across the industry for our exceptional focus on delivering great service and we hope that our achievements provide reassurance to you, that you're dealing with a company you can trust.



2024

WON

The Professional Development and Training Award (British Insurance Awards)

WON

Above and Beyond Award (Insurance CX Awards)

RATED 5 STAR

by our brokers in the Personal Lines Insurance Times Broker Service Survey

RATED 4 STAR

by our brokers in the Commercial Lines Insurance Times Broker Service Survey

2023

WON

Customer Champion of the Year - Insurer (Insurance Times)

WON

Insurer Diversity and Inclusion Excellence Award (Insurance Times)

WON

ESG: Diversity and Inclusion Initiative of the Year (British Insurance Awards)

WON

Best Customer Initiative (Insurance CX Awards)

ACCREDITED

ServiceMark with Distinction across Commercial Lines (The Institute of Customer Service)

RATED 5 STAR

by our brokers in the Insurance Times Broker Service Survey